Need Help Getting Started?

Follow these steps to shop our online store:

Step 1: Visit our website & click on our shop/store link.

Step 2: Register or login to purchase prescription items, schedule future orders, or use a promotion code. *You may not need to login to purchase non-prescription items. If using guest checkout, you'll need to verify your email address at checkout.*

- To register, click on **Pet Owner Registration** near the top of the page
- Enter your contact and pet information. Check the terms and condition box and click Register.
- You will receive an email with link to verify your email address. Click this link to complete login.

Step 3: Find your item(s)

- Click **All Products** to browse through items by category, **or**
- Type the item name into the search field at the top of the page.

- Found what you're looking for? Click **BUY** to add to your cart.
  - o Choose your pet in the patient's name drop-down menu or enter your pet by clicking "Add New Pet". Then, click Submit.
  - o Enter a quantity. (Note the size of the item; some medications are available in single doses or by the pill/capsule options.)
  - o If you would like to schedule monthly deliveries of the item or receive the item at a later date, check the YES box and choose the dates you would like to receive the item.
  - o Click Submit.

Step 4: Checkout

- Click **Checkout** near the top right of the page to review your cart.
- Enter your zip code, select your shipping, and click "Checkout"
  - o Enter your name and shipping information; if you are logged in, your information will automatically appear. Click Continue.
  - o Select a payment method & enter your payment information.
  - o Click Continue, and finally click "checkout" at the bottom right.

You'll receive an email confirming your order shortly. Once we've reviewed any items requiring approval*, your order will ship, and you'll receive a second email with tracking information for your purchase. If you have any questions, please give us a call.

Thanks for shopping with us!

* Please allow up to 48 hours (2 business days) for approval of your order.